



**AIRPORT
SERVICES**



AIRPORT
SERVICES

Our **SP+ Airport Services** operating division focuses *exclusively* on the airport sector. Our people are experts at understanding and addressing the unique demands of an airport operating environment. With more than 50 years experience in airport parking and landside services, we coordinate parking, shuttle service, ground transportation, curbside management and related services for airports around the country, large and small.

INNOVATION **IN** OPERATION™

www.spplus.com/airportservices



Parking and Transportation



We're the industry leader in transforming airport parking operations, creating efficiencies and enhancing revenues.

Parking Management

Our team of airport parking professionals focuses exclusively on the specific parking needs of our airport clients. With our ongoing employee training and development ensuring the best in customer service and satisfaction, we set the industry standard in delivering operational excellence, optimal economic results and employee professionalism.

- > Self-park operations
- > Employee parking management
- > Revenue and audit controls
- > Rate studies and analysis

Shuttles Buses

Our wide array of vehicle and service options allows us to provide the most effective and efficient transportation solution for any airport's needs. Whether fixed route or on-demand service, transit-style or cutaways, we run hundreds of shuttle buses in airports across the country. Our state-of-the-art preventative maintenance programs maximize fleet life and minimize long-term costs.

- > Public and employee shuttles
- > Consolidated rental car shuttles
- > Procurement and maintenance
- > DOT compliance and safety
- > GPS and safety technologies

INNOVATION IN OPERATION™

www.splplus.com/airportservices



Curbside Management

Our advanced logistical systems keep the traffic flowing smoothly, and our well-appointed, attentive airport “ambassadors” ease the stress of travel and help passengers find their way.

- > Taxi dispatches
- > Ground transportation management and permitting
- > AVI systems and design
- > Skycaps and luggage assistance

Parking Facility Planning

We partner with parking design consultants on traffic analyses and recommendations for parking layout, canopy and graphic design, lighting, and signage.

- > New facility design
- > Space reconfiguration
- > Pro forma development and financial analysis
- > Graphics/wayfinding systems
- > Utilization and rate projections

Marketing Programs

Cost-effective marketing initiatives allow our airport clients to build a comprehensive customer database, increase revenues and effectively compete with off-airport parking operators.

- > Demand analyses
- > Branding and product development
- > Web design and search optimization
- > Frequent-parker loyalty programs

INNOVATION IN OPERATION™

www.splplus.com/airportservices



Facility Maintenance

SP+ Facility Maintenance offers a wide range of cleaning, painting and repair services to keep airport parking facilities looking crisp and appealing.

- Power sweeping
- Painting and striping
- General housekeeping
- Concrete and asphalt repairs

Safety and Security

Our parking facilities are always clean and well-lit, with easy-to-follow pedestrian way-finding signage and clearly marked emergency signs and exits. In select markets, our **SP+ Security** team can provide professionally trained and licensed security officers to address enhanced safety and security needs.

- Customer service representatives
- Integrated security systems
- Risk management reviews
- Vehicle escort services

Learn More About SP+

We're proud members of numerous industry associations:

- Airports Council International
- Airport Ground Transportation Association
- American Association of Airport Executives
- Taxicab, Limousine & Para-transit Association
- Regional airport and transportation associations nationwide

Please visit our website for more information on our complete line of services.

www.spplus.com

INNOVATION IN OPERATION™

www.spplus.com/airportservices



AIRPORT
SERVICES



SP Plus Corporation
200 East Randolph Street
Suite 7700
Chicago, IL 60601
312-274-2000

INNOVATION **IN** OPERATION™

www.spplus.com/airportservices